



ThePromise

(A company limited by guarantee)

Annual Report and Financial Statements for the year to 31 March 2011

Charity number 1098771
Company number 4751873

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Registered Office and Operating Address

ThePromise
181, Jersey Road
Isleworth
Middlesex TW7 4QJ

Tel and Fax: 020 8737 2987

Registered Charity Number

1098771

Registered Company Number

4751873

Trustees

Mrs Vicki Brown
Ms Clare McKeown (Vice Chair)
Mrs Clare Nash
Mrs Sarah Settelen (Chair)
Ms Joanie Speers
Mrs Anne Warner (Treasurer)

Bankers

The Cooperative Bank plc
P.O. Box 250
Skelmersdale WN8 6WT

CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill
West Malling
Kent ME19 4JQ

Independent Examiner

Mr R J Midgley FCA
MHA MacIntyre Hudson
New Bridge Street House
30-34 New Bridge Street,
London EC4V 6BJ

Secretary

Mrs Clare Nash

Trustees' Annual Report

1st April 2010 – 31st March 2011

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2011.

The financial statements have been prepared in accordance with the Charities Act 1993 and Companies Act 2006.

ThePromise was established in January 2003, as a direct result of the experiences of Sarah Settelen and Iona Sutherland who volunteered for two months at the Ryazan baby home in Russia. Sarah and Iona saw a huge need on the part of the disabled children in the baby home to receive some one-to-one interaction and stimulation in order for them to achieve their potential. Currently disabled children in orphanages in Russia receive no input of any sort and they face bleak futures of institutionalisation and sensory, emotional and educational deprivation. Even disabled children who are cared for in their own families remain isolated from society and many families receive no external support or input for their disabled child.

ThePromise was incorporated on 2nd May 2003 and received charitable status on 28th July 2003. The charity's charitable object is to promote the education and protect the health of children (0-19 years) with special needs within both institutional and family settings, primarily, but not exclusively, in Russia.

In 2010 ThePromise supported the founding of a new Russian NGO 'Obeshenye' to undertake Portage work in Russia. Obeshenye was founded on 17 June 2010 and started work on 1st October 2010.

ThePromise and Obeshenye are separately registered organisations with different management teams and boards of trustees. Obeshenye, which is based in Ryazan, Russia has developed out of the Portage work supported by ThePromise. The two organisations work in very close partnership but are legally distinct entities. Obeshenye is on a path towards complete financial and managerial independence from ThePromise. This will ultimately be achieved through the development of funding streams from Russia and capacity building – both supported by ThePromise. Since official registration, Obeshenye has been funded by a grant from ThePromise.

ThePromise and Obeshenye have a shared vision and purpose:

Our Vision is a world where children with disabilities can achieve the best possible quality of life.

Our Purpose – ThePromise meets a public benefit need by working towards improving the lives of disabled children in Russia. We do this by promoting a system of support (Portage) for disabled children in partnership with families and carers and by encouraging a more positive attitude to disability.

How we meet a public benefit need – we have referred to the guidance contained in the Charity Commission general guidance on public benefit when reviewing our purpose and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that they have set.

Our activity and who we try to help are described below. Our charitable activity focuses on improving the lives of disabled children in Russia and are undertaken to further our charitable purpose for the public benefit.

Our Values –

- ***The right of all children to lead a fulfilling life***
- ***We value the right of people to determine and develop their own future***
- ***We believe in working in partnership***
- ***We believe that all children should be valued for their unique qualities***

STRATEGIC PLAN

In March 2008, the charity completed its first five year plan and in April 2008, the Trustees developed a new strategic plan to guide the charity's work during the next 5 years. A full copy of the strategic plan is available on our website www.thepromise.org.uk

A) REVIEW OF ACHIEVEMENTS AND PERFORMANCE AGAINST THE PRIORITIES AND FOCUS OUTLINED IN THE STRATEGIC PLAN

SERVICES

1. Portage Delivery and additional therapies:

Ryazan Baby Home

During the year, we continued to run our Portage programme in the Ryazan Baby Home (home to 0 – 4 year old children) and with our team of 7 Portage Workers and 1 Senior Portage Worker, we were able to provide Portage to a total of 48 disabled children in the home during the year.

All our children at the Baby Home acquired new skills and gained in confidence during the year. Kirill, for example, is now able to eat semi-solid food, drink from a cup independently and is learning to walk. A comment that is often used when talking about many of the children's progress is their response to their portage workers, with most of the children vocalizing and even reaching for their portage worker when they see them, a great example of the emotional development of the children thanks to the one to one approach of Portage. We continue to measure the success of the programme in terms of the number of children who are either adopted or go to the 'correctional home' where they will receive an education rather than be labelled 'ineducable' and sent to the 'closed' orphanage at Yelatma. In 2010 - 2011, 21 children left the Portage programme in the Baby Home – only one child (Nikita, who has severe cerebral palsy), went to the closed orphanage in Yelatma and he continues his Portage there. Seven children were adopted within Russia, eight were adopted by families abroad. This has remained similar to 2009/10 and continues to be a significant success for the Portage programme. Three more children went to the 'Correctional Home' in Yelatma and will continue to receive educational support; one

stopped Portage due to reaching all his age appropriate goals and sadly one child died due to complications after surgery.

The Director of the Baby Home, Tatiana Alexandrovna Gross, continues to be a powerful advocate of our work as she witnesses the changes in the children in the Baby Home.

Community Programme

During the year, the Community Programme consisted of 10 Portage workers plus a Senior Portage worker visiting 25 families in their homes each week (a total of 31 families received Portage during the year). For many families, this weekly visit continues to be their only form of external assistance for their disabled child and is a concrete way of supporting parents to keep their disabled children at home rather than handing them over to the state to be cared for in an institution. Children receiving Portage continue to progress and succeed in accessing local kindergartens. Prior to the Portage programme, this would only have been a dream for their parents but thanks to the skills acquired during Portage, three children have left the project this year to attend full-time kindergarten. Three children left the project due to moving away from the area.

We continue to recruit our volunteer Portage Workers from students studying either Psychology or Defectology (special needs teaching) at Ryazan State University. The university remains extremely supportive of the programme by introducing Portage into the curriculum for all Psychology and Defectology students as well as supporting those students who volunteer for ThePromise as Portage Workers. Elvira Samarina, who heads up the Psychology Department at Ryazan State University continues to take a great interest in our work and to provide support for our Community team and our Senior Portage Worker Nastya Verzob who works part time at the university.

We continue to work with a local Russian NGO called "Our Children" that supports families of disabled children in the community. Galya, our Senior Portage worker worked with 9 children during the year. Galya was trained and worked as part of the Baby Home team before being recruited by Our Children to run their Portage service.

Yelatma Orphanage

Yelatma orphanage cares for disabled children who are deemed "ineducable", once they leave the baby home. There are approximately 60 children there, aged from 4 up to 18.

ThePromise team continues to work in Corpus 3 which houses 45 children. If it weren't for the work of ThePromise, these children would receive no therapy or education of any sort. They are simply "housed" by the state for the duration of their life, which, for many, is limited.

During the year, we worked with 33 children who are classified as 'bed bound' and a further 17 children who although mobile, are destined to spend their days in a small room at the end of the corridor.

During the year, our team of 10 Portage workers worked with all the 'bed bound' children in Corpus 3. The children had individual Portage sessions in our small but well equipped Portage room and in the summer, they were taken outside to the summer house to continue their Portage in a stimulating environment. During the year, many of our children made amazing progress. Andrei, who started to walk in December 2009 with the support and encouragement of his Portage worker, leg splints provided by Diema's Dream (a Moscow based NGO) and a Kaye walker provided by ThePromise, is now walking without the walker and with only small leg splints. Anya has always been a happy, smiley little girl but through her years of Portage is now able to recognise many everyday objects and enjoy purposeful games with an adult and has even started using a potty. Both Andrei and Anya's quality of life has improved so much thanks to Portage.

The mobile children received one to one play sessions with one of our four Children's Workers who continue to get guidance from our volunteer Occupational Therapist based in the UK. The workers have become much more confident in running group sessions with the young people both inside and outside and this has resulted in many of them becoming more sociable.

Additional therapies and resources

We have continued to coordinate support for the orphanage from other organisations. A church in Ryazan continues to provide extra food, such as fresh fruit, on a monthly basis, and we continue to work with Diema's Dream who have provided medical support to some of the children in Yelatma in the form of leg splints again this year. Our Portage work was complemented yet again by a number of volunteers from the UK who provided invaluable specialist support to the team and parents/carers in physiotherapy, occupational therapy, nutrition and feeding (see below)

2. Dissemination of Information (training/materials/information)

ThePromise continues to take advantage of any opportunities to share our research, experience and the Portage model to interested parties.

In June 2010, we ran our Basic Portage Workshop to train up new Portage workers. For the first time ever, the workshop was delivered entirely by our team of Russian trainers. It was a huge success with students attending from Ryazan State University, two care workers from Yelatma as well as people from children's centres in nearby Shilova and potential partners from Moscow. The workshop was once again overseen by Mollie White, our Portage consultant and it enabled us to recruit new volunteer Portage workers for our community team (to replace those graduating in July) as well as new workers for Yelatma orphanage.

In October we ran an APT workshop in Ryazan for parents from our community project. APT (Appropriate Paper Technology) is a method of making objects out of papier mache. We have used it in the past to make specialist furniture for some of the children in the orphanages. This course was to enable parents to make a piece of

furniture (chair, standing frame or corner seat) for their child and was run by Nina Veddell (our former Senior Community Portage Worker) and the community team. Not only did the parents learn a new skill but they also had an opportunity to meet other local parents with disabled children and share their experiences.

B). CRITICAL SUCCESS FACTORS

Governance Structure

The Board of Trustees is responsible for the governance of the charity. ThePromise is still operating with the founding Trustees who remain very close to the cause of the organisation.

Mrs Vicki Brown
Ms Clare McKeown (Vice Chair)
Mrs Clare Nash (Secretary)
Mrs Sarah Settelen (Chair)
Mrs Anne Warner (Treasurer)
Ms Joanie Speers

The full board meets four times a year and there is regular contact between meetings with all Trustees.

Trustee Induction

Any new trustee attends a meeting with the existing trustees to undergo an orientation session to familiarise them with the operations and activities of the charity and their legal obligations under charity and company law. Each new trustee is appraised of the financial status of the charity at the time of their appointment.

Strategic Partnerships

During the year we completed the registration process for Obeshenye our Russian Partner NGO. Obeshenye was then able to sign strategic partnership agreements with: The Ryazan Baby Home, Ryazan State University, Yelatma Orphanage and Our Children (NGO).

Staff and Volunteers

We have two part time staff employed in the UK (the Director and the Volunteer Project Manager) and three freelance workers (the bookkeeper, admin assistant and fundraiser). From 17 June 2010, all staff in Russia were contracted to and employed by Obeshenye. Apart from the Executive Director of Obeshenye, all staff are part time. This allows both organisations to keep salary costs down whilst at the same time working in a flexible way. Since being founded in 2003, ThePromise has benefited from a small but committed team of staff, freelance workers and volunteers both in the UK and Russia and this stability is a key strength for the organisation.

We are particularly grateful to a small number of people who offer their services 'pro – bono' This includes Thomas Schonenberger from Media Vision (redesign and maintenance of our website), Lance Hodgson (redesign of our logo/branding), Nick Radclyffe (design work and Christmas cards), Peter Settelen (IT and newsletter) and James Midgley and his team at MHA MacIntyre Hudson who verify our accounts. Special mention should also go to Janet Abbott (fundraising) and Mollie White (Portage) for their tireless and on-going support of our work.

Our volunteer programme in Russia continued during the year under the guidance of Jo Pritchard with expert advice and support being provided by UK volunteers in the fields of Portage, Occupational Therapy, Physiotherapy, Speech and Language and Dietetics. Gillian Slade, a registered Dietician made a follow up trip to Yelamta in order to reassess the children and gave the team follow up advice on nutrition and specialist feeds. Alison Snape, a Physiotherapist, gave up her job in the UK to volunteer in Russia for 3 months during the summer. She worked tirelessly with the children and staff, following up on the work of Jo and assessing and offering advice to many new children. In March, Sue Williams and Himali de Silva ran a workshop for 29 people on best practice in feeding, after spending time with staff and children in the orphanages and families in the community, assessing the children. Feedback from the assessments and workshops was very positive.

Finance

Our total income was £45,101 in 2010/11 (compared to £155,648 in 2009/10) with expenditure at £134,690 (compared with £144,233 in 2009/10). We were able to maintain our programme activities and wholly fund the start-up and running costs of Obeshenye by drawing down on our reserves which we had built up over the previous 5 years.

Our income continues to be mixture of donations from individuals, events, corporate donors and trusts plus regular donations of approximately £1,000 per month from our Angels (regular donors).

Fundraising, Marketing and Communications

By the end of the financial year, the organisation had raised £44,794 compared with £155,326 the previous year. This decrease was due in part to the fact that we did not hold a ball during the year (it happens every other year) but also it is a reflection of the difficulty of raising funds during times of economic uncertainty. The Trustees are taking steps to build fundraising capacity both in the UK and Russia in 2011/12.

Although our loyal individual supporters continued to give generously, we did not meet our income budget from trusts and foundations. We were therefore particularly grateful to the trusts and foundations that were able to support our work during the year. We received funding from The Fred Foundation Rediscover Your Heart Award and the Souter Foundation, the Ian Mactaggart Trust, the Cameron McKenna Foundation and GSK Foundation continued to support our work.

Individuals and other organisations continued to support us during the year, such as schools, churches, community groups and collecting tins in shops. We also have a

growing number of "Angels" – individuals who make regular monthly donations to us via standing orders. A number of people raised significant funds to support our work by taking part in sponsored events or organising events on our behalf. These events not only raise valuable money for ThePromise but also help to raise our profile with new groups of people. We are extremely grateful for all the support we receive.

The website was redesigned during the year and along with a refreshed corporate identity, enabled us to improve how we promote our work and attract new donors.

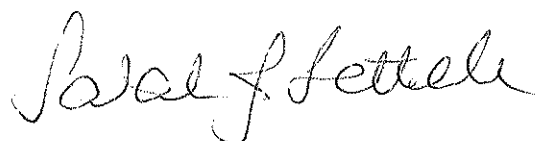
Reserves Policy

In March 2005, the Trustees established a designated fund of £70,000 specifically to invest in the development of the core capacity of the organisation. The designated fund was not drawn down during the year as the charity's operations were funded from the general fund. The designated fund will continue to underpin the growth of the organisation as we build the capacity of Obeshenye in Russia. Given the unpredictable nature of our fundraising in these tough economic times and the volatile nature of exchange rates – the Trustees plan to continue to monitor the designated fund on a regular basis.

At the end of the financial year, our total funds carried forward was £124,411 The Trustees have once again agreed to a deficit budget in 2011/12 as we continue to draw down our reserves to fund (via a grant) the work of Obeshenye as it establishes itself in Ryazan and seeks funding from donors in Russia.

On behalf of ThePromise Board of Trustees, I want to thank the amazing team that continues to ensure the children in Russia are now receiving such invaluable help. This includes all our staff in the UK and Russia, as well as the countless volunteers and professional advisors that give of their time so willingly and generously. ThePromise depends on the passion and vision of everyone who works with us to ensure we can continue to change lives and minds. This also includes all those who donate to us financially and those who work in partnership with us in Russia. On behalf of all the children, thank you for everything you do.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (issued in March 2005) and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities.



Sarah Settelen – Chair of Trustees

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THE PROMISE

I report on the accounts of the company for the year ended 31 March 2011 which are set out on pages 13 to 20.

Respective responsibilities of trustees and examiner

The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 43(2) of the Charities Act 1993 (the 1993 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 43 of the 1993 Act
- to follow procedures laid down in the General Directions given by the Charity Commission (under Section 43(7)(b) of the 1993 Act); and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

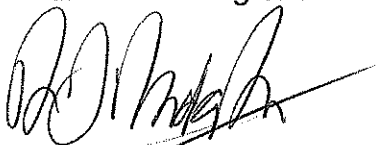
In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

**INDEPENDENT EXAMINER'S REPORT
TO THE TRUSTEES
OF THE PROMISE
(continued)**

- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr R J Midgley FCA
MHA MacIntyre Hudson
Chartered Accountants
New Bridge Street House
30-34 New Bridge Street
London EC4V 6BJ

Dated:

The Promise
Statement of Financial Activities for the year to 31st March 2011 (and Income and expenditure account for the year to 31st March 2011)

		2011 £	2010 £
Incoming resources			
Donations, legacies and similar incoming resources		32,880	100,885
Generated funds from activities		11,914	54,441
Investment income	2	307	322
Total incoming resources		<u>45,101</u>	<u>155,648</u>
Resources expended			
Cost of generating funds	3	9,991	23,240
Portage programmes	3	122,581	119,744
Governance costs		2,118	1,249
Total resources expended		<u>134,690</u>	<u>144,233</u>
Net (outgoing) / incoming resources		<u>(89,589)</u>	<u>11,415</u>
		£	£
Reconciliation of Funds			
Total funds brought forward		214,000	202,585
Net (outgoing) / incoming resources		(89,589)	11,415
Total funds carried forward		<u>124,411</u>	<u>214,000</u>

ThePromise
Company number: 4751873
Balance sheet as at 31st March 2011

		2011 £	2010 £
Fixed assets			
Tangible Assets	6	335	827
Current assets			
Debtors	7	4,851	11,033
Cash at bank and in hand		121,229	206,289
Total assets		<u>126,415</u>	<u>218,149</u>
Liabilities			
Creditors: amounts falling due within one year	8	2,004	4,149
Net assets		<u>124,411</u>	<u>214,000</u>
		£	£
The funds of the charity:			
Unrestricted income funds:			
General fund		54,411	144,000
Designated fund		70,000	70,000
Total charity funds	10	<u>124,411</u>	<u>214,000</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2011.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2011 in accordance with Section 476 of the Companies Act 2006.


ThePromise
Company number: 4751873
Balance sheet as at 31st March 2011 (continued)

The trustees acknowledge their responsibilities for:

- (a) ensuring that the charitable company keeps accounting records which comply with sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to the financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Trustees and signed on its behalf by:



Mrs Sarah Settelen – Trustee

Dated: 15/12/2011

The Promise
Notes to the financial statements

1. **Accounting Policies**

(a) **Basis of Accounting**

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Statement of Recommended Practice, Accounting and Reporting by Charities (SORP 2005) issued in March 2005, applicable Accounting Standards and the Companies Act 2006.

(b) **Incoming Resources**

Incoming resources are recognised in the Statement of Financial Activities when the charity is legally entitled to the income.

(c) **Resources Expended (including grants payable)**

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

(d) **Fund Accounting**

The general fund can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds are unrestricted funds designated for specific future expenditure at the discretion of the trustees.

(e) **Foreign Exchange**

Assets and liabilities in foreign currencies are translated into sterling at the rates of exchange ruling at the balance sheet date. Transactions in foreign currencies are translated into sterling at the rate of exchange ruling at the date of transaction. Exchange differences are taken into account in arriving at the operating result.

(f) **Tangible Fixed Assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Computer equipment - 33% on cost

(g) **Gifts in Kind**

Donated gifts are recognised as income when the charity is legally entitled to the income.

The gifts are valued at a reasonable estimate of their value or at market values when available.

ThePromise
Notes to the accounts (continued)

2. Incoming resources

Investment income comprises bank interest of £307 (2010: £322) receivable during the year.

3. Analysis of total resources expended

a. Programme Activity

	Activities undertaken directly £	Support costs £	Grant payments £	Total £
Implementation of Portage programme	67,144	12,416	43,021	122,581

Support costs are general administrative expenditure relating directly to the portage programme which solely represents the one activity of the charity.

Grants relate to payments to the Russian NGO 'Obeshenye' founded on 17 June 2010 whose charitable purposes mirror that of the Promise.

b. Costs of generating funds

	Incoming resources £	Associated expenses £	Total £
Donations	23,331	(486)	22,845
Trusts	9,549	(6,866)	2,683
Events	11,914	(2,639)	9,275
Total	44,794	(9,991)	34,803

ThePromise
Notes to the accounts (continued)

4. Personnel costs

	2011 £	2010 £
Wages and Salaries	50,683	77,948
Social Security costs	4,253	3,666
	54,936	81,614
Average number of staff employed in the year		
Russian Portage programme (f/t)	0.5	1
Russian Portage programme (p/t)	5.5	22
UK based staff (p/t)	2	2

No employees earned £60,000 per annum or more during the year or the preceding year.

5. Trustees

No Trustees received remuneration in respect of their services to the charity during the year (2010 - nil).

During the year ended 31 March 2011, the Chair and a trustee travelled to Russia once to oversee the programme. The travel expenditure totalled £530.

6. Tangible Assets

	Computer Equipment £	Total £
COST		
At 1 April 2010	2,186	2,186
Additions	-	-
At 31 March 2011	<u>2,186</u>	<u>2,186</u>
DEPRECIATION		
At 1 April 2010	1,359	1,359
Charge for year	492	492
At 31 March 2011	<u>1,851</u>	<u>1,851</u>
NET BOOK VALUE		
At 31 March 2011	<u>335</u>	<u>335</u>
At 31 March 2010	<u>827</u>	<u>827</u>

The Promise
Notes to the accounts (continued)

7. Debtors

	2011 £	2010 £
Accrued income – amounts due from HM Revenue & Customs in relation to Gift Aid	3,310	3,854
Other debtors	1,541	7,179
	<u>4,851</u>	<u>11,033</u>

8. Creditors

	2011 £	2010 £
Trade creditors	1,869	-
Accruals	135	4,149
	<u>2,004</u>	<u>4,149</u>

9. Capital Structure

The Promise is a company limited by guarantee. The amount of the guarantee is £5 there being 6 guarantors of £1 each.

10. Funds

a) Fund movements	At 1 April 2010	Incoming Resources	Outgoing Resources	At 31 March 2011
Unrestricted funds				
Designated fund	70,000	-	-	70,000
General fund	144,000	45,101	(134,690)	54,411
Total Funds	<u>214,000</u>	<u>45,101</u>	<u>(134,690)</u>	<u>124,411</u>

The designated fund is held in reserve for new developments which require start up funding.

ThePromise
Notes to the accounts (continued)

b) Analysis of funds	Unrestricted funds	Total
	£	£
Net current assets	124,411	124,411
	<hr/>	<hr/>
	124,411	124,411
	<hr/>	<hr/>

11. Gifts in kind

The charity receives free independent examiner's review, website development and maintenance support and design services for brochures which are not valued in the accounts on the grounds that it is not considered material to the charity.